Gatekeeper 2023.4 What's New

Authorizations - Anywhere

Ticket Nbr	What's New
103,332	Permanent PAS can now be seen on the new Authorizations page in Anywhere! To see more detailed data, be sure to expand the gray rows. To access this page, make sure users have security to the Anywhere Authorizations page in Gatekeeper.

Case Notes

Ticket Nbr	What's New
97,395	A new 'TXX Case Notes by Reviewer' report has been added to Gatekeeper.
106,388	We have squashed a bug that was causing the Case Notes window to crash in Gatekeeper when reviewing case notes.

Case Notes - Anywhere

Ticket Nbr	What's New
106,109	Travel time entries on case notes can now be bigger than one digit.

Dashboard - Anywhere

Ticket Nbr	What's New
99,226	The My Case Load widget will now consider the Show in Anywhere Caseload checkbox in the People Classifications window when determining which individuals to display.

Day Services - Anywhere

Ticket Nbr	What's New
103,324	When a day service record with a STEP service is missing a group, a red exclamation point will indicate to the user that the group is missing.

Demographics

Ticket Nbr	What's New
85,352	A new 'Consumer Detail by Relationship - Active Only' report has been added to Gatekeeper. This report shows detailed information about a consumer including Name, Address, Phone, DOB, Gender, Latest PAS Plan Year, Primary Funding Source. Lists active relationships, latest PAS vendors, waiting lists, current employment, and funding sources for the latest plan year.
92,063	A new Secondary E-mail Address has been added to the General tab of the People window.
101,273	When a person in Gatekeeper is made Inactive, Terminated, or Deceased, users will be presented with a message box telling them that open Relationships, Classifications, and Path to Employment can be updated with an end date supplied by the user.

Demographics - Anywhere

Ticket Nbr	What's New
97,991	New navigation arrows will now allow users to more efficiently navigate through the different areas available to them when the user clicks on a consumer on the Roster page.

Employment - Anywhere

Ticket Nbr	What's New
101,513	A brand new Employment module is now available in Anywhere! Track individuals' employment, work schedule, wages, and more right from Anywhere. Please contact our support team if you'd like to explore this new module.

General

Ticket Nbr	What's New
94,233	New View Location Reviews and Update Location Reviews keys have been created that will control if users can access the Location Review tab in the Vendor Info window. On upgrade, these keys will be automatically assigned to any user who currently has security the Vendor Info window.

General - Anywhere

Ticket Nbr	What's New
100,088	The Search buttons throughout the site have been updated so that users no longer have to click on them to see the search field.
102,926	A 'Form Listing - By Consumer' report has been added to the Forms module, and an 'Individual Day Service Activity' report has been added to the Day Services module in Gatekeeper Anywhere.
103,633	If users only have the View key for the Anywhere Reset Passwords window, they will not be able to make a user active/inactive or reset passwords.
107,563	When the navigation items on the left side of the page are collapsed, the user can now hover over the icons and see a tooltip that shows what page the icon represents.

Incident Tracking

Ticket Nbr	What's New
89,252	A filter for Date of Birth has been added to the following reports: Unusual Incident Monthly Log, Incident Tracking Detail Report, and Incident Tracking by Consumer.

Plan

Ticket Nbr	What's New
105,488	A new 'Anywhere Plan To-Do List' report has been added to the Plan folder in the Reports window.

Plan - Anywhere

Ticket Nbr	What's New
83,728	On-screen validation can now be found on the Outcomes tab in the Plan module! The screen will show you any issues on this tab that will prevent the plan from being successfully uploaded to DODD.
84,012	On-screen validation has been added to the Assessment tab of the Plan module. If there is data missing that prevents the plan from being uploaded to DODD, the user will be notified via red exclamation points on the screen along with tooltips.
98,499	PDF versions of Anywhere Plans can now be uploaded to OhioDD.net for providers to view. When a plan is uploaded, any provider listed on Paid Supports will receive an email notification that the plan is available as long as they have checked the appropriate notification settings in OhioDD.net. To upload a plan to OhioDD.net, click on the SEND TO PORTAL button in the MORE button on the Plan. Users will need the Send to Portal security key to do this. If you do not see this key in the Security window, please contact our support team.
99,774	We have enhanced the auto-save functionality on the Assessment tab of the Plan module.

100,079	Agency guardians (e.g. APSI) will now appear in the Guardian dropdown on the ADD TEAM MEMBER form when applicable.
101,299	We have removed the "When to check in?" field from the Add/Edit Review form. Once this option becomes available to send to DODD, we will incorporate this field back in.
101,555	We have resolved an issue that was preventing data on the Workflow tab in the Plan module from being updated.
101,611	For each field on the Assessment tab, the user has a new option to indicate if the field was intentionally left blank. As long as there is no data in the field, the Intentionally Left Blank box can be checked. If this is checked, the respective field will be disabled.
101,612	When a plan is uploaded to DODD, the user who uploaded the plan along with date and time it was uploaded will be displayed on the grid that shows the individual's plans.
101,616	A new Plans Missing Signatures widget has been added to the Dashboard. users can filter this widget by Plan Status and Location.
101,928	We have corrected an issue where text wasn't being properly removed when changing the value of Yes/No questions on the Assessment tab.
102,001	We have improved the performance of using your mouse or finger to provide a digital signature in the Plan module. The line shown when signing aligns much closer to the mouse pointer/finger.
102,005	When a new plan is created, all paid supports from the previous plan will be carried over.
102,914	The plan report that signers see at OneSpan will now include all sections of the report.
102,982	We have removed the N/A option from the "Technology solutions have been explored by my team and me." statement in the consents section of the plan reports since that is not an option accepted in the module or by DODD.
103,178	When adding a record from the Summary tab to a section (e.g. COMMUNICATION, HEALTHY LIVING, etc.) in the Important To/For, Skills & Abilities, or the Known & Likely Risk tables AND that record is the first of its section, the existing blank row will be updated to show the entered data rather than a new row inserted. This is being done in an effort to minimize the number of blank rows in these tables.
103,231	When adding a new Team Member, the Import from Relationships button will show all relationships, even when a person has multiple relationship types. If a person has multiple relationship types, that relationship will show once for each type.
103,562	The middle name and generation of team members will be visible when importing from relationships and on the grid after selecting the team member.
103,599	When the 'No Photo' option is selected on the Introduction tab of the Plan, the plan reports will display the default silhouette.
103,896	New placeholders for Case Manager and Sender have been added to the Workflow Template window. Users can add these placeholders in email and text templates.
104,458	When changing a plan from an Annual to a Revision, users now have the option to tie the new revision to a previous span. If the plan has paid supports, the dates on those paid supports will be changed to match the effective start and end dates of the revision.
104,460	When adding a form to a Workflow in the Plan module, users will now have the option to add a form found in the Forms module that is specific to the individual on the plan. When a form is added to the Workflow tab from the Forms module and a change is made to that form, that change will also be saved back to the form in the Forms module. Users may choose to create a new form via the Form Templates dropdown on the Workflow tab.
104,464	Emails from OneSpan received by team members will now show the name of the person who initiated sending the emails.
104,846	The signature information from OneSpan shown on the Plan report has been improved to show the name of the user who signed the plan at OneSpan as well as the date/time the plan was signed.
105,167	The Yes/No selections for consent statements will not be carried over when a new plan is created.
105,171	New "set next step due date" and "set next step done date" actions are available for Workflow automation. When these are selected, the due date or done date of the next step will be set based on how it is setup in the Workflow Template window.
106,110	We have fixed some issues with the Plan report including making sure the provider back up plan, outcomes, and individual alone time always display. Also, we have fixed a grouping issue with risks.
107,294	When emails are sent from Workflow that are setup to include documents, all documents from that workflow step will now be attached.

107,893	New options for Adult Day Support - Virtual and Vocational Habilitation - Virtual have been added to the Service Name dropdown for Paid Supports. These will appear when the appropriate Funding Source is chosen.
107,894	Options for ADS Provider and Other have been added to Important Places on the Contacts tab in the Plan module. Also, options for Primary Doctor and other have been added for Important People. If Other is selected in either place, the user will be required to provide more details.
107,898	When selecting Local Funds as the funding source for a paid support, users now have an 'Other' option to select in the Service Name dropdown. If this is selected in the Service Name dropdown, a selection is also required in the Service Name Other field.

Reports

Ticket Nbr	What's New
101,922	The COEDI & OEDI Due Dates by Relationship reports have been updated to not resrict to current relationships.

Service Authorization

Ticket Nbr	What's New
103,335	Vendor Info window: The roster has been updated by adding a 'Show Inactives' checkbox. This allows users to choose whether the Roster shows only Active or all Vendors in the Roster.

Work Flow

Ticket Nbr	What's New
103,336	New "set next step due date" and "set next step done date" actions are available for Workflow automation. When these are selected, the due date or done date of the next step will be set based on how it is setup in the Workflow Template window.
103,895	New placeholders for Case Manager and Sender have been added to the Workflow Template window. Users can add these placeholders in email and text templates.